



96TH GENERAL ASSEMBLY

State of Illinois

2009 and 2010

HB4742

Introduced 1/11/2010, by Rep. Jack D. Franks

SYNOPSIS AS INTRODUCED:

220 ILCS 5/13-905 new

Amends the Universal Telephone Service Protection Law of 1985 in the Public Utilities Act. Provides that if a non-residential customer's service is interrupted for a period of 4 or more continuous hours during normal business hours, then the telecommunications carrier that provides that service must credit the customer with an amount equal to 20% of the customer's monthly fee. Provides that if a non-residential customer's service is interrupted for a period of 8 or more continuous hours during a 24-hour period, then the telecommunications carrier that provides that service must credit the customer with an amount equal to 50% of the customer's monthly fee. Provides that specified provisions do not apply to service interruptions that are the result of weather damage or an accident that is not the fault of the telecommunications carrier.

LRB096 15824 MJR 31066 b

FISCAL NOTE ACT
MAY APPLY

A BILL FOR

1 AN ACT concerning utilities.

2 **Be it enacted by the People of the State of Illinois,**
3 **represented in the General Assembly:**

4 Section 5. The Public Utilities Act is amended by adding
5 Section 13-905 as follows:

6 (220 ILCS 5/13-905 new)

7 Sec. 13-905. Interruption of non-residential services;
8 credits; refunds.

9 (a) If a non-residential customer's service is interrupted
10 for a period of 4 or more continuous hours during normal
11 business hours, then the telecommunications carrier that
12 provides that service must credit the customer with an amount
13 equal to 20% of the customer's monthly fee.

14 (b) If a non-residential customer's service is interrupted
15 for a period of 8 or more continuous hours during a 24-hour
16 period, then the telecommunications carrier that provides that
17 service must credit the customer with an amount equal to 50% of
18 the customer's monthly fee.

19 (c) This Section does not apply to service interruptions
20 that are the result of weather damage or an accident that is
21 not the fault of the telecommunications carrier.